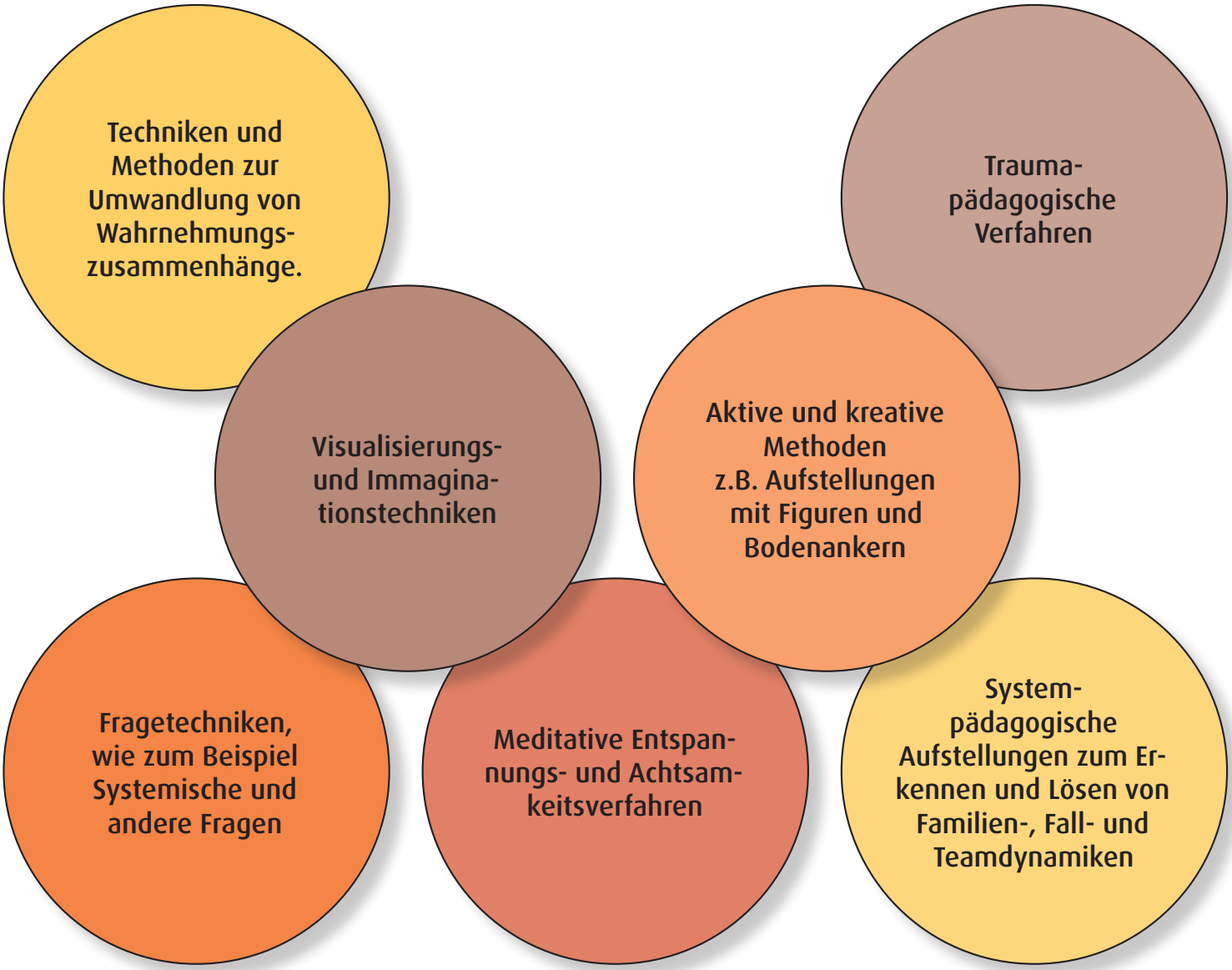SYSTEMISCHE UND WEITERE METHODEN